Elyxa
Build. Optimize. Grow.

Know your checkout works before your customers do.

Elyxa shops your online store like a real customer, every hour, and tells you the moment a step in the buying journey breaks.

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The problem

Your home page can be up while nobody can buy. Uptime tools check that a page answers. A shopper needs much more: log in, find a product, add it to the cart and pay.

What goes wrong, and goes unnoticed

- An add to cart button stops responding after a release.
- Customer login fails for returning shoppers.
- The payment page never opens, or opens with an error.
- Search or filters return nothing, so shoppers leave.

Each one loses orders quietly. Often the first sign is a thin sales report the next day.

How Elyxa helps

Elyxa uses a real browser to walk through your store on a schedule you choose. If any step fails, you get an email that names the step, with a screenshot, so the right person can act at once.

Hourly checks, 24 hours a day.
Problems are found in minutes or hours, not when customers complain.

How it works

STEP 1

Add your store

Share the store address and a dedicated test customer account. Choose how often to check and who receives alerts.

STEP 2

Elyxa shops it

On schedule, a real browser walks the journey from the home page to the payment gateway, like a customer would.

STEP 3

You see every step

A live dashboard shows each step, how long it took, and how the last checks went.

STEP 4

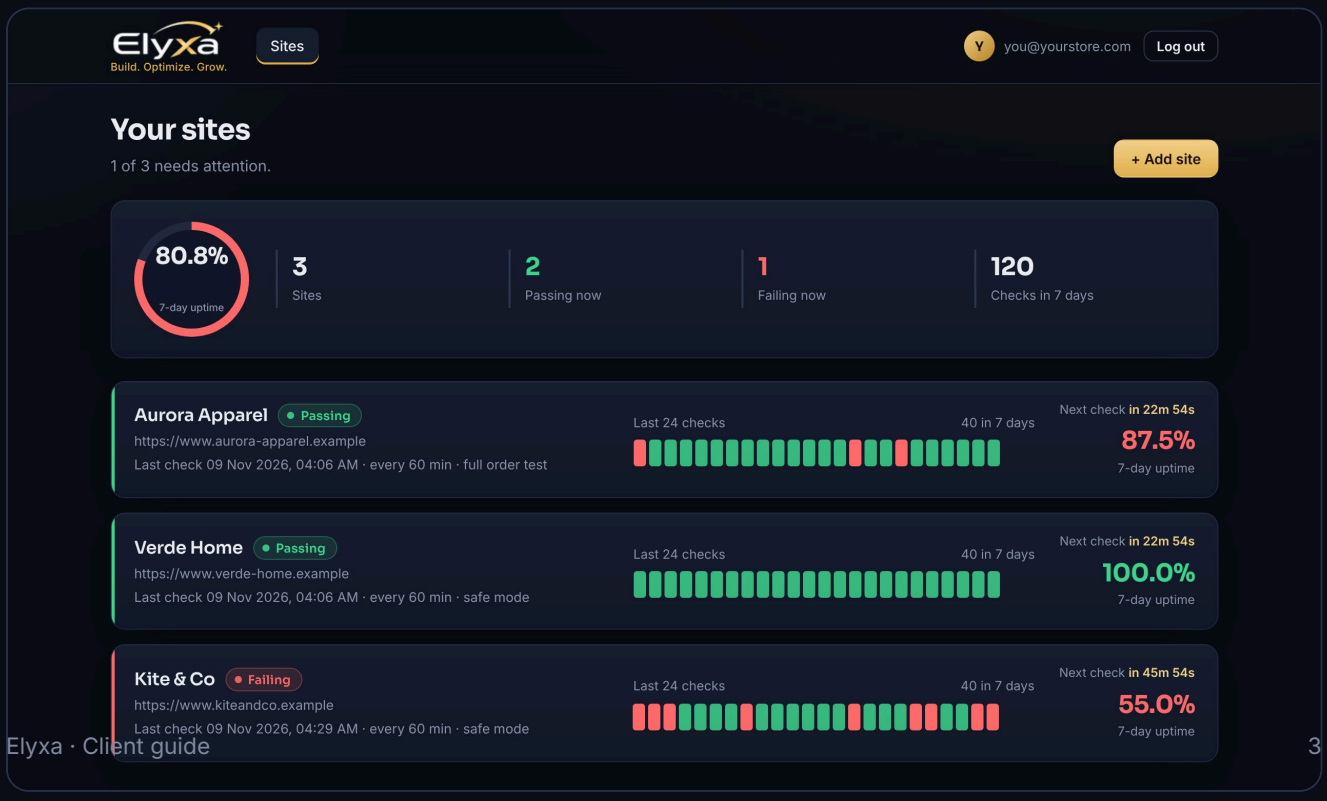
You hear about problems

On failure you get an email naming the step, with a screenshot. When it recovers, one more email tells you.

What Elyxa checks each time

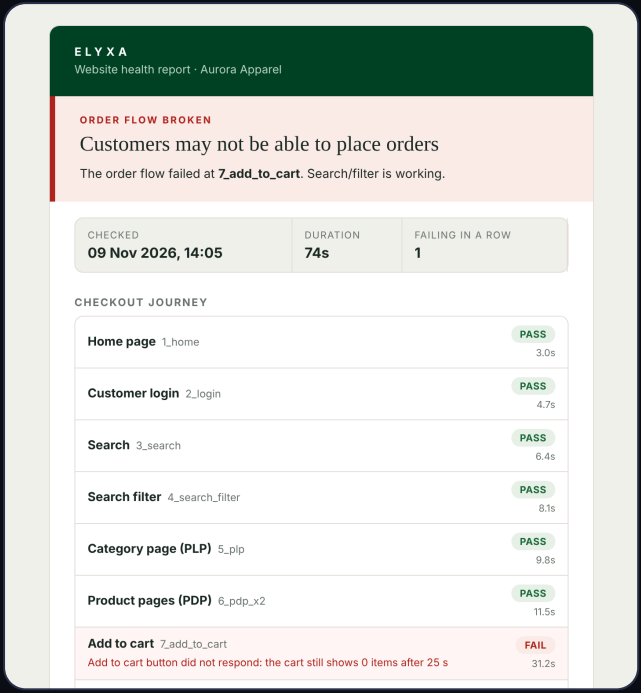
- ✓ Home page
- ✓ Customer login
- ✓ Search
- ✓ Search filters
- ✓ Category page
- ✓ Product pages
- ✓ Add to cart
- ✓ Checkout
- ✓ Delivery step
- ✓ Payment method
- ✓ Payment gateway reached
- ✓ Order cancelled at gateway
- ✓ Order status confirmed

What you see



Sample store shown. Dashboard with store health, recent checks and countdown to the next check.

When something breaks



Sample alert. It names the step that failed and what still works.

- **Names the step.** For example, add to cart failed while search still works.
- **Includes a screenshot** of the failed step.
- **One alert per problem,** not one per check.
- **Recovery notice** when the flow works again.
- **Daily summary** with passes, failures, how long customers could not buy, and steps that ran slower than usual.

Safe on a live store

Safe mode

Walks up to the cart and checkout. It never places an order.

Full mode

Goes on to the payment gateway page and cancels there. It never enters card details.

Dedicated test customer

Your real customers and their data are not touched.

Works with your security

Allow-list the Elyxa monitoring address and checks run cleanly.

Why Elyxa is different

	Elyxa	Uptime and ping monitors	Script-based synthetic tools
What it checks	Full journey, login to payment gateway	Whether a page responds	Whatever steps you script
Setup	Store and test account. Journey is built in	Enter a URL	Usually needs someone to write and maintain scripts
Where it stops	Payment gateway, then cancels. No card details	Never reaches checkout	Depends on the script
When it breaks	Names the failed step, with screenshot	“Site down” or “slow”	A failed script line or log
Daily summary	Passes, failures, time customers could not buy, slower steps	Uptime percentage	Varies by tool
Who it is for	Store owners and ecommerce teams	Anyone with a website	Engineering and QA teams

Comparison describes general categories of monitoring tools, not any single product. Features vary by vendor.

Benefits

Find problems first

Hear about a broken step before customers do.

Protect sales

See exactly how long the order flow was down.

Fix faster

The alert points your developer to the right step.

Catch slowdowns early

The daily summary lists steps slower than usual.

No noise

Passing checks send nothing.

No work for your team

Hosted. Nothing to install or script.

Getting started

What we need from you

- Your store web address
- A dedicated test customer account
- An email address for alerts
- Permission to allow-list our monitoring address, if your site uses bot protection

What you get

- An Elyxa account to view the live dashboard
- Hourly checks of the full journey
- Alerts, recovery notices and a daily summary
- Help with set up

Questions

Does it place real orders?
No. Safe mode never places an order. Full mode stops at the payment gateway page and cancels.

Which platforms are supported?
Magento today. Shopify support is in development.

Will I get flooded with emails?
No. You get an alert for a failure, a recovery notice and one daily summary.

Can I monitor several stores?
Yes. Each store has its own schedule and alert address.

See Elyxa check a store.
Write to icare@elyxa.in and we will run a live check for you.